MHS Access- Windows Installation & Login

MHS PHYSICIAN SUPPORT TIPS

To begin, go to **www.getmhsaccess.com**, download and run the <u>Methodist Healthcare System Installer</u>.

IT&S

Do you want to run or save bCareAccessInstaliv5-IE9.exe (164 KB) from mistechnlep.com?

Next, if you get prompted with User Account Controls, click **Yes** to allow to make changes to your device. Once completed, go to your desktop to verify the icon installed.



Next, you will need to install the Citrix Receiver. This can be done by going to www.citrix.com



Select Downloads then select Citrix Receiver.



Next, click Download Receiver 4.5 for Windows.



Click download and run the following installer.



Next, if you get prompted with User Account Controls, you click Yes to allow.



Click Start when Citrix Receiver installation window appears.

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Accept License Agreement, then click Next.

Citrix Receiver	
License Agreement	
You must accept the license agreement below to proceed.	
CITRIX RECEIVER LICENSE AGREEMENT	Î.
This is a legal agreement ("AGREEMENT") between you, the Licensed User, and Citrix Systems, Inc., Citrix Systems International GmbH, or Citrix Systems Asia Pacific Pty Ltd. Your location of receipt of this component (hereinafter "RECEIVER") determines the licensing entity hereunder (the applicable entity is hereinafter referred to as "CITRIX").	-
Next	Cancel

Click Install.



The Citrix Receiver will take about 2-3 minutes to install. Once the installation completes, you will receive a confirmation message (Installation successful), click **Finish**.

© Citrix Receiver	C Chin Receiver
	Receiver
	Installation successful Byou received instructions to set up Citris Receiver with your
	email or a sever address, dick Add Account. Otherwise, dick Finish, and you can set up an account later.
	Add Account Frink
1	Continue on page 2

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MHS PHYSICIAN SUPPORT TIPS

You may now login with your new Desktop shortcut (MHS Access icon).

IT&S

hCare: MHS Access

When the Welcome Page loads, enter you **3/4 ID** and **password**, and click the "**Log On**" button.

hCare: access	
Welcome Please log on to continue.	
User name:	Network 3/4 ID
Password:	Network Password
	Log On
used only by authorized users of IT&S proceeding, your use of this system 1 constitutes your consent to monitoring	sllowing: or By proceeding further, I accept the following: You are about to access an HCA - Informal to sustomers and affiliates. As a user of this system, you have no expectation of privacy rights or own solthates you agreement that TLBS and/or your company may consent to live enforcement officials retrieval, and disclosure of any information within this system for all purposes deemed appropriate b ent to comply with all privacy, socurity and other policies and procedures of IT&S and your company. led by IT&S and your company.
Forgot your password?	

If you have not completed enrollment, you will be required to set-up 4 security questions with answers.

hC	are. access
	SanAntonio
	Security Enhancements
	Please note: To further protect the security of your information on our website, we've made some changes to our account login.
	Let us know it's really you - If you sign in from a computer we do not recognize, we will verify your identity using the information that you provide in the following screens.
	What are the next steps? Select and answer 4 challing questions. P Register your computer. * Confirm your settings.
	Continue

If you have done so previously, you will be presented with two of your identifying questions. Enter you answers and then determine (personal vs. public device) if you want the site to remember your device, clicking **Yes** will allow you to bypass security questions for next logins, then click "**Continue**".

hCar	e access
	anAntonio ogin to Your San Antonio Account
w	Is need to verify your identify because you are attempting to access your account from a computer or device we do a recognite. Answer Challenae Question *- Required Fields
	Answer unaising Question ** Require reds
Ċ	What was the mascot of the high school you graduated from?
Ċ	(Not case sensitive)
	Would You Like Us to Remember this Computer? Learn Stern Types. J pin to use this computer in the Liken to access my account. To. This is a pall computer or net of company company company.
[Cancel

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Click on the MHS STRIC Remote Access desktop to launch the Citrix



Citrix Virtual Desktop will begin to launch.



The virtual desktop will appear, you will have access to applications such as Meditech, PACS, and PatientKeeper Portal, etc.



When you are done with the session, it is important to logoff to avoid future technical issues. Simply click on the **Red** door on the top right hand corner of the SSO Toolbar.

