MHS Access- Windows Installation & Login

MHS PHYSICIAN SUPPORT TIPS

To begin, go to **www.getmhsaccess.com**, download and run the <u>Methodist Healthcare System Installer</u>.

IT&S

Do you want to run or save bCareAccessInstaliv5-IE9.exe (164 KB) from mistechnlep.com?

Next, if you get prompted with User Account Controls, click **Yes** to allow to make changes to your device. Once completed, go to your desktop to verify the icon installed.



Next, you will need to install the Citrix Receiver. This can be done by going to www.citrix.com



Select Downloads then select Citrix Receiver.



Next, click Download Receiver 4.5 for Windows.



Click download and run the following installer.



Next, if you get prompted with User Account Controls, you click Yes to allow.



Click Start when Citrix Receiver installation window appears.

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Accept License Agreement, then click Next.

Citrix Receiver	
License Agreement	
You must accept the license agreement below to proceed.	
CITRIX RECEIVER LICENSE AGREEMENT	Â.
This is a legal agreement ("AGREEMENT") between you, the Licensed User, and Citrix Systems, Inc., Citrix Systems International GmbH, or Citrix Systems Asia Pacific Pty Ltd. Your location of receipt of this component (hereinafter "RECEIVER") determines the licensing entity hereunder (the applicable entity is hereinafter referred to as "CITRIX").	Ŧ
Next	Cancel

Click Install.



The Citrix Receiver will take about 2-3 minutes to install. Once the installation completes, you will receive a confirmation message (Installation successful), click **Finish**.

© Citrix Receiver Installing Receiver	6	Citrix Receiver
	_	Receiver
	_	Installation successful
		Finish, and you can set up an account later.
		Add Account Finish
1		Continue on page 2

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MHS PHYSICIAN SUPPORT TIPS

You may now login with your new Desktop shortcut (MHS Access icon).

IT&S

hCare: MHS Access

When the Welcome Page loads, enter you **3/4 ID** and **password**, and click the "**Log On**" button.

hCare: access		
Welcome Please log on to continue.		
User name:	Network 3/4 ID	
Password:	Network Password	
	Log On	
By clicking Log On above, I accept the used only by authorized users of IT&S proceeding, your use of this system 1; constitutes your consent to monitoring system, and 3) constitutes your agree please consult the written policies pro	following: or By proceeding further, I acc its customers and affiliates. As a user of constitutes your agreement that IT&S ar retrieval, and disclosure of any informal nent to comply with all privacy, security a ided by IT&S and your company.	ept the following: You are about to access an HCA - Informal this system, you have no expectation of privacy rights or ow d/or your company may consent to law enforcement officials ion within this system for all purposes deemed appropriate b ind other policies and procedures of IT&S and your company.
Forgot your password?		

If you have not completed enrollment, you will be required to set-up 4 security questions with answers.

hCare: access
SanAntonio
Security Ennancements
Please note: To further protect the security of your information on our website, we've made some changes to our account login.
Let us know it's really you - If you sign in from a computer we do not recognize, we will verify your identity using the information that you provide in the following screens.
What are the next steps?
Register your computer.
* Contirm your settings.
Continue

If you have done so previously, you will be presented with two of your identifying questions. Enter you answers and then determine (personal vs. public device) if you want the site to remember your device, clicking **Yes** will allow you to bypass security questions for next logins, then click "**Continue**".

hCar	e access
S	anAntonio
Weno	in need to verify your identify because you are attempting to access your account from a computer or device we do it recognize.
,	Answer Challenge Question * - Required Fields What is the sum total of the first three digits of your social security number?
Ċ	What was the mascot of the high school you graduated from?
Ċ	(Not case sensitive)
Į	Would You Like Us to Remember this Computer? <u>Learn New</u> Wes. Jain to use this computer in the Name to access my account. No. This is a paid computer or not in or or line no using other to access my account.
	Cancel

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Click on the MHS STRIC Remote Access desktop to launch the Citrix



Citrix Virtual Desktop will begin to launch.



The virtual desktop will appear, you will have access to applications such as Meditech, PACS, and PatientKeeper Portal, etc.



When you are done with the session, it is important to logoff to avoid future technical issues. Simply click on the **Red** door on the top right hand corner of the SSO Toolbar.

