MHS Access- Mac Installation & Login

NOV 2016

MHS PHYSICIAN SUPPORT TIPS

First, you will need to install the Citrix Receiver. This can be done by going to www.citrix.com



Select Downloads then select Citrix Receiver.

IT&S



folder and open the package to begin the installation process.



Click the **Continue** button in the Introduction window.



The Software License Agreement appears, click Continue.



Click "Agree" to the terms of the agreement.



Next the "Select Destination" dialog box will appear. Select the hard disk as the destination for the install and click the "Continue" button.

0 0	Sinstall Citrix Receiver			
Select a Destination				
Introduction	Select the disk where you want to install the Citrix Receiver software.			
License				
Destination Select				
Installation Type				
Installation	Mac OSXer 10.6.7			
Summary	1.1 TB total			
	Installing this software requires 14.2 MB of space.			
CITRIX	Go Back Continue			

The "Installation Type" dialog will appear, click Install.

• • •	Install Citrix Receiver				
	Standard Install on "Macintosh HD"				
 Introduction License Destination Select Installation Type Installation Add Account Summary 	This will take 130.4 MB of space on your computer. Click install to perform a standard installation of this software for all users of this computer. All users of this computer will be able to use this software.				
	Change Install Location				
	Go Back Install				

Next, you will be prompted to enter you device login password, then click Install Software.



The green check confirms your installation was successful. Click the "Close" button.



Continue on page 2 ...

MHS Access- Mac Installation & Login

MHS PHYSICIAN SUPPORT TIPS

Open a browser and access the hCare Access site by going to: www.mhsaccess.com.

IT&S

Note: The site should be Bookmarked. Safari, Google Chrome, and Firefox Mozilla are supported.

www.mhsaccess.com	۵) (ک	А	A	0	Û

When the Welcome Page loads, enter you **3/4 ID** and **password**, and click the "**Log On**" button.

hCare: access		
Welcome Please log on to continue.		
User name:	Network 3/4 ID	
Password:	Network Password	
	Log On	
By clicking Log On above, I accept the used only by authorized users of IT&S proceeding, your use of this system 1 constitutes your consent to monitoring system, and 3) constitutes your agree please consult the written policies pro	following: or By proceeding fur , its customers and affiliates. As constitutes your agreement tha , retrieval, and disclosure of any ment to comply with all privacy, vided by IT&S and your compan	her, I accept the following: You are about to access an HCA - Informa a user of this system, you have no expectation of privacy rights or own ITRS and(or your company may consent to law enforcement officials information within this system for all purposes deemed appropriate b security and other policies and procedures of ITRS and your company. 4
Forgot your password?		

If you have not completed enrollment, you will be required to set-up 4 security questions with answers.

hCare	access
Sa	nAntonio
Pleas	se note: To further protect the security of your information on our website, we've made some changes to our int togin.
Let u identi	is know it's really you - if you sign in from a computer we do not recognize, we will verify your ity using the information that you provide in the following screens.
What Sele Reg Con	t are the next steps? ct and answer 4 challenge questions. jäller your computer. ifrm your settings.
	Continue

If you have done so previously, you will be presented with two of your identifying questions. Enter you answers and then determine (personal vs. public device) if you want the site to remember your device, clicking **Yes** will allow you to bypass security questions for next logins, then click "**Continue**".

hCar	e. access
S	anAntonio
L W	ogin to Your San Antonio Account in need to verify your identity because you are attempting to access your account from a computer or device we do it recognize.
	Answer Challenge Question *= Required Fields
C	what is the sum total of the hirst three digits of your social security number?
Ċ	What was the mascol of the high school you graduated from?
	(Not case sensitive)
č	Would You Like Lis to Remember this Computer? <u>Learn More</u> Tes: Join to use his computer in the future to access my account. No. This is a public computer or one I do not plan on using often to access my account.
[Cancel

Click on the MHS STRIC Remote Access desktop to launch the Citrix Viewer.

ged on as:	Los Off Reconnect Disco
	bay on [neconnect] blaco
	Sear
Desktops	
Main	😨 Refres
HHS STRIC Remote Access	C Restart MHS STRIC Remote Access
_	

Citrix Virtual Desktop will begin to launch.



The virtual desktop will appear, you will have access to applications such as Meditech, PACS, and PatientKeeper Portal, etc.



When you are done with the session, it is important to logoff to avoid future technical issues. Simply click on the **Red** door on the top right hand corner of the SSO Toolbar.

User: Fatima Rivera	
For assistance please contact the Physicia Support Help Desk at 210-575-0090.	n