MHS Access- iPad Installation & Login

MHS PHYSICIAN SUPPORT TIPS

To begin, tap the App Store icon.

IT&S



In the Search field, type Citrix Receiver for iPad and begin to download.



Open app, select Add Account. Select Option, then Manual Setup.



Select "**OK**" to acknowledge bypassing certificate security.



Complete fields as listed:

Address: https://sanantonio.ns.medcity.net **Description:** MHS Access Select: Web Interface and Ignore certificate warnings Click: Save

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	ounor		Cancel	Nev	v Account	Save
	Address	https://sanantonio.r				
	Description	MHS Access	Addross	h		
	Auto-Config	ure	Address	nttps://sanantonio.	ns.medcity.net	
	Web Interfac	e	Description	MHS Access		8
	XenApp Serv	vices				
	Access Gate	way				
	Ignore certif	icate warnings	Auto-Config	ure		
			Web Interfac	e		×
	Options		XenApp Serv	vices		
		Lea	Access Gate	way		
5 C É)		Ignore certif	icate warnings		
			Options			

Tap the Apps icon at the top right to reveal the account list. Tap on MHS Access to continue to the logon hCare Access site.



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MHS PHYSICIAN SUPPORT TIPS

Enter your 3/4 ID and password, click Log On.

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hCare: access		
Welcome		
Please log on to continue.		
User name:	abc1234	
Password:		
	Log On	
By clicking Log On above, I accept Technology & Services, Inc. (IT& a user of this system, you have ne by proceeding, your use of this s and agencies accessing informat information within this system for system, and 3) constitutes your you have any questions about with	It the following, or by proceeding further 1 accost the following. You are about to access 50 computer system. This system is the suud only by authorized users of TAS, is no auto to expectation of privacy rights or ownership in anything you may create, store, send or youth 1) constituces you argement that TAS and/or your company may content to law on regarding your use of this network, 2) constitutes your consert to monitoring, retrieve all purposes deemach appropriate by TAS, including enforcement of null sconcering un generate to comply with all privacy, security and other policies and procedures of TAS is constitute an acceptable use by your, please consult, the written policies provided by T	an HCA - Information mers and affiliates. As sceive on this system. enforcement officials il, and disclosure of any acceptable uses of this and your company. If T&S and your company.
Forgot your password?		
You can reset your password rem local IT support desk.	notely if you have entered your mobile phone number in your Password Reset profile. If no	it, please contact your
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Review Security Enhancements, then click **Continue** to begin setting up four security questions.

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Care: access		
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Security Enhancements		
Please note: To further protect the se account login.	ourity of your information on our website, we've made some changes to our	
Let us know it's really you - If you identity using the information that yo	sign in from a computer we do not recognize, we will verify your ou provide in the following screens.	
What are the next steps? Select and answer 4 challenge que Register your computer. Confirm your settings.	estions.	
	Continue	

Select and answer four security questions (avoid using symbols in any of your answers). If you're not using a public computer, select Yes to have your device remember your answers. Click **Continue** to proceed.

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SanAntonio		
If you sign in from a computer we do not rec	pognize, you will be asked to answer challenge questions. How does in the second secon	Lwork?
Select and answer 4 challenge ques	tions *= Required F	leids
Note: Your answers should be no mor Question 1 :	re than 30 characters (no symbols)	
- Please select a challenge question -		
Answer:		
•		
Question 2 :		
Please select a challenge question -		
Answer:		
•		
Question 3 :		
Please select a challenge question -		
Answer:		
•		
Question 4 :		
Please select a challenge question -		
Answer:		
•		

Verify that your answers and questions are correct. If you are not using a public device select Yes so your device will be remembered

and avoid answering security questions at each login. Click Finish to proceed.

SanAn	lonio	SOCIALS BY
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Confirmat You have succe	on safully set up the following login information:	
Challenge C	luestions	
Question 1:	What is your childhood nickname?	
Answer:		
Question 2:	What was the model of your first vehicle?	
Answer:		
Question 3:	What is your least favorite food?	
Answer:		
Question 4:	What is the sum total of the first three digits of your social security r	umber?
Answer:		
Would You	ike Us to Remember this Computer? Learn Moce	
O Yes. I pla	n to use this computer in the future to access my account.	
No. This i	s a public computer or one I do not plan on using often to access my i	account.

It is not necessary to download the Citrix Client. Click on Already Installed to continue.

nload Client	
	Other Options
a want to download and install the client, click Download.	Already installed
Download	Try later Log off
Clicking Download will install software on your computer. More information on security	

Click on the MHS STRIC Remote Access desktop. You will see the application launching the Citrix Virtual Desktop.

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pplications Client for Mac 11.8					
ged on as:		Log Off Rec	onnect Disconnect		
			Search		
Desktops					
Main			Refresh		
MHS STRIC Remote Access	😇 Rest	art MHS STRIC Remote Access			
Hint: Click Disconnect to pause any running resources start	d from this computer.			Launching	
				Starting application	

The virtual desktop will appear, you will have access to applications such as Meditech, PACS, and PatientKeeper Portal, etc.



For assistance, please contact the Physician Support Help Desk at 210-575-0090