# **MHS Access- Android Installation & Login**

Address

Description

User Name

Password

Domain

Cancel

Туре

# IT&S

### FEBRUARY 2017

MHS PHYSICIAN SUPPORT TIPS

To begin, tap the Google Play Store icon.



In the Search field, type Citrix Receiver and begin to download.





Citrix Receiver\* Add Account Address Manual setup Help Request help from support In the **Type** field, select Web Interface.

Citrix **Receiver**<sup>®</sup> Add Account

Server address

XenApp Services XenApp Services

Web Interface

Access Gateway

Storefront Web UI

Storefront

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### Complete fields as listed: Address:

https://sanantonio.ns.medcity.net Description: MHS Access



To login, open the MHS Access account.

Add



## **MHS Access- Android Installation & Login**

### **MHS PHYSICIAN SUPPORT TIPS**

#### Enter your **3/4 ID** and **password**, click **Log On**.

IT&S

| hCare: access  |
|--|
|  |
| Welcome<br>Peere kg o to cottue.   |
| Uber rame: #xkt234   |
|  |
| r clocking up On above, I access the following: or by proceeding further, I access the following: You are about to access an HCA - information<br>chicklogy & Service, IC. (TIRS) compare rystem. This system is to be used only by authorized users of TIRS, its culosers and effiliates, a<br>user of this system, you have no expectation of privacy rights or ownership in anything you may create, store, send or receive on this system.<br>Ty proceeding, your use of this system I) constitutes your greament that TISS and/or your company may create to any encounted<br>and agencies accessing information regarding your used this network, 2) constitutes your consent to monitoring, retrieval, and disclosure of any<br>formation within this system for all purpose deemed appropriate by TISS, including enforcement of risks concerning unacceptable use of this<br>system. J Constitutes your agreement to comply with all privacy, security and other polices and procedures private and your company. If<br>to bave any culosities and out has accessible use to ty you, please counts the mitting polices privated by risks from a greater and the polices private private and private the security and used by risks of test and procedures of TISS and your company. If<br>to bave any culosities and out hant constitutes an acceptable use to this on the private polices private private and the polices private private company. If the private the security and used the polices private private company. If the private the security and used the polices private private company. If the police private |
| argot your password?   |
| su can reset your password remotely if you have entered your mobile phone number in your Password Reset profile. If not, please contact your<br>cal IT support desk.   |
| 5 C 8 ~ ~ ~  |

Review Security Enhancements, then click **Continue** to begin setting up four security questions.

| Care: acc  | SS   |   |                |  |
|--|--|---|----------------|--|
|  |  |   | _              |  |
| SanAnto  | iO   |   |                |  |
| Security Enh   | ncements   |   |                |  |
| Please note: To fur<br>account login.  | er protect the security of your information                                      | n on our website, we've made some                 | changes to our |  |
| Let us know it's n<br>identity using the in                                      | Ily you - If you sign in from a comput<br>rmation that you provide in the follow | er we do not recognize, we will v<br>ing screens. | erify your     |  |
| What are the next<br>Select and answe<br>Register your con<br>Confirm your setti | leps?<br>4 challenge questions.<br>uter.<br>36.                                  |   |                |  |
|  |  |   | Continue       |  |
|  |  |   |                |  |
|  |  |   |                |  |
|  |  |   |                |  |
|  |  |   |                |  |
|  |  |   |                |  |
|  |  |   |                |  |

Select and answer four security questions (avoid using symbols in any of your answers). If you're not using a public computer, select Yes to have your device remember your answers. Click **Continue** to proceed.

| SanAntonio  |   |                        | RSA |
|---|---|------------------------|-----|
| Select and Answer your Challenge<br>If you sign in from a computer we do not recognize, y | Questions<br>ou will be asked to answer challenge quest | ons. How does it work? |     |
| Select and answer 4 challenge questions   |   | * = Required Fields    |     |
| Note: Your answers should be no more than 3   | 0 characters (no symbols)                               |                        |     |
| Question 1 :  |   |                        |     |
| Please select a challenge question -  |   |                        |     |
| Answer:   |   |                        |     |
| •   |   |                        |     |
| Question 2 :  |   |                        |     |
| Please select a challenge question -  |   |                        |     |
| Answer:   |   |                        |     |
| •   |   |                        |     |
| Question 3 :  |   |                        |     |
| Please select a challenge question -  |   |                        |     |
| Answer:   |   |                        |     |
| •   |   |                        |     |
| Question 4 :  |   |                        |     |
| Please select a challenge question -  |   |                        |     |
| Answer:   |   |                        |     |
| •   |   |                        |     |
|   |   |                        |     |

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Verify that your answers and questions are correct. If you are not using a public device select Yes so your device will be remembered

and avoid answering security questions at each login. Click **Finish** to proceed.

| SanAntoni  | 0   |                          | RSA |
|--|---|--------------------------|-----|
| Confirmation<br>You have successfully se   | at up the following login information:            |                          |     |
| Challenge Question   | 15  |                          |     |
| Question 1: What   | is your childhood nickname?                       |                          |     |
| Question 2: What   | was the model of your first vehicle?              |                          |     |
| Question 3: What   | is your least favorite food?                      |                          |     |
| Answer:  |   |                          |     |
| Question 4: What<br>Answer:  | is the sum total of the first three digits of you | social security number?  |     |
| Would You Like Us  | to Remember this Computer? Learn Noce             |                          |     |
| Yes. I plan to use   | this computer in the future to access my acc      | ount.                    |     |
| No. This is a public field in the second | ic computer or one I do not plan on using offe    | en to access my account. |     |

#### Tap the desktop icon to launch the Citrix viewer.

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|---|-----------------------------|------------|--|
|   | MHS Access                  | <b>L</b> : |  |
| Ξ | Desktops                    | Q          |  |
| - | MHS STRIC Remote<br>Access  | Details    |  |
|   |                             |            |  |
|   |                             |            |  |
|   |                             |            |  |
|   |                             |            |  |
|   |                             |            |  |

The virtual desktop will appear, you will have access to applications such as Meditech, PACS, and PatientKeeper Portal, etc.



For assistance, please contact the Physician Support Help Desk at 210-575-0090